

GUCCI

**Wir suchen zum nächstmöglichen Zeitpunkt zur Verstärkung unseres GUCCI
Teams im OUTLETCITY METZINGEN:**

Store Operation Manager (m/w)

Lead operational excellence within the store, ensuring all operational procedures are commercially managed to ensure the highest standard and most efficient delivery of the customer experience.

LEADERSHIP

- Support the Store Manager/Store Director with all policies and procedures to streamline and safeguard the store
Act as Store Manager when appropriate to ensure the efficient running of the store, both front and back of house
- Manage the sales floor efficiency through operational support roles i.e. Cashiers, Wrappers and Runners to ensure they are effectively supporting the sales floor and enhancing customer experience and sales
- Ensure the store has substantial operational support and staff schedules are optimized to match customer traffic flows and operational demands
- Manage the Stockroom and all related policies and processes i.e. deliveries (potentially overnight), dispatches, inventory etc.

DRIVE FOR RESULTS

- Assist the Store Director/Store Manager in overseeing the Asset and Profit Protection influencing service delivery and minimizing loss
- Ensure all Health and Safety legislation and processes are adhered to
- Ensure the store building and all internal areas are maintained to the highest standard both front and back of house, including responsibility for store Housekeeping
- Drive the digital strategy and ensure employees are engaged with new digital initiatives. Embrace new technology and be flexible and reactive to leverage technology initiatives in all areas of the store
- Recruit, on-board and develop all store operational support. Lead the store Operations team, fostering a coaching environment

BRAND PROTECTION

- Cascade company communications to all members of the store team and lead by example when embracing brand messages
- Be the ultimate Brand Ambassador, seen by others as a beacon of the brand and bring to life Gucci's core values

SKILLS REQUIRED

- Relevant experience in same or similar role, of not less than 3 years
- Fluent English written and spoken
- Knowledge of Stock management and stock control operative system
- Eye for details
- Management, leadership and coaching
- Multitasking
- Hands on approach
- Start-up approach

- Bei Interesse senden Sie bitte Ihre aussagekräftige Bewerbung mit Lebenslauf und Zeugniskopien
 - direkt an folgende Person:
 - - Viengsamay Douang Simma
 - HR Recruiter
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